

# Ergonomic work enviroment

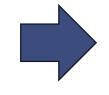


# Agenda

- 10.05 Introduction
- 10.10 Presentation from each country
  - Norway
  - Iceland
  - Break
  - Sweden
  - Denmark
- 12.10 Lunch
- 13.10 Quiz
- 13.30 Parallell sessions continue
  - Questions about presentations (remember to write these down)
  - Discussion
- 14.30 Closing remarks



#### Ergonomics



#### physical ergonomics



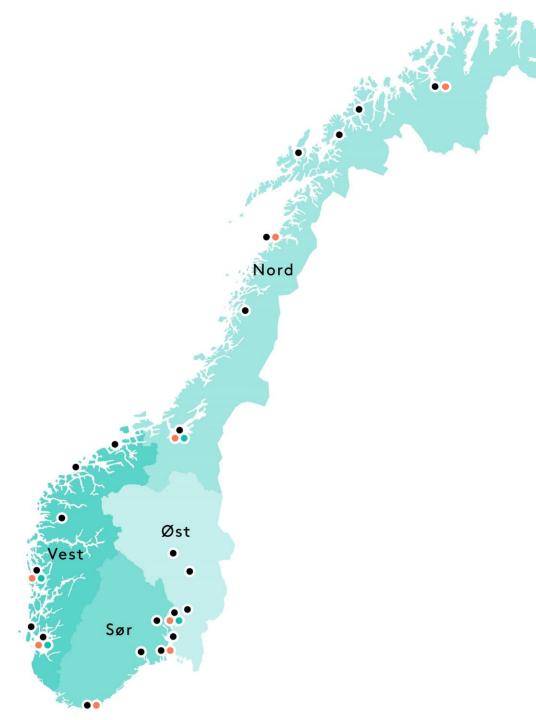


# Norwegian Labour Inspection Authority



# The Labour Inspection Authorty - at work for a good work life

- Governmental agency under the Ministry of Labour and Social Inclusion
- 750 employees
- Covers all land-based operations with employees on the Norwegian continental shelf



# **Our Offices**

#### North

Kontor
 Alta
 Tromsø
 Finnsnes
 Sortland
 Bodø
 Mosjøen
 Trondheim

- Arbeidslivskriminalitet
   Bodø
   Trondheim
   Alta
- SUA
   Kirkenes
   Trondheim

West

Kristiansund

Kontor

Ålesund

Førde

Bergen

Haugesund

Stavanger

Arbeidslivs-

kriminalitet

Bergen

SUA

Bergen

Stavanger

Stavanger

#### South

Kontor Kristiansand Skien Tønsberg Drammen

Arbeidslivs-

kriminalitet

Kristiansand

Tønsberg

East

**Kontor** Lillestrøm Moss Oslo Lillehammer

Arbeidslivskriminalitet Oslo

Hamar

**SUA** Oslo



#### How are topics for inspections and guidance prioritized?





# Our three main goals

set by the Ministry of Work and Inclusion

- The buisnesses work systematically with their work environment, health and safety
- The buisnesses ensure serious and decent working conditions
- Work related crime shall be uncovered and combatted

#### Our work is based on knowledge and risk assessment:



#### <u> </u> Arbeidstilsynet

Signal Arbeidstilsynets bransjekunnskap

SIGNAL NR. 1 2024



3 Arbeidstilsynet

> Utsikt Utviklingstrekk og sentrale drivere som vil forme fremtidens arbeidsliv

2. UTGAVE



<u> 3</u> Arbeidstilsynet

Arbeidstilsynets Risikobilde

Sammendrag



# Risikobilde

Risikobilde



### Criteria for prioritising working environment problems:

- ✓ Severity
- ✓ How many workers affected
- ✓ Potential for prevention
- ✓ Quality of knowledge

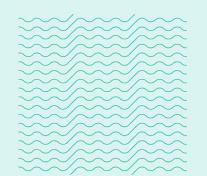


#### 4 prioritised working environment problems

- 1. Work-related cancer
- 2. work-related accidents with serious injury
- 3. work-related musculoskeletal disorders
- 4. work-related mental health problems



#### The process to prioritize target groups and enterprises for inspections







#### Working environment problem 3: Work-related musculoskeletal disorders

The industries listed in Table 11 have a high prevalence of established risk factors for musculoskeletal disorders, prevalence of musculoskeletal disorders and sickness absence related to musculoskeletal disorders. The industries in the middle column are listed in order of priority.

Table 11: Industries exposed to working environment problems 3: Work-related musculoskeletal disorders.

A minimum of 60% of the audits within the work process must be carried out in the green groups. NB. all are required to be affiliated with the occupational health service (BHT)

Main industry	Vulnerable industries according to NOA's industry designations	Vulnerable industries according to NACE codes and occupational groups
Q Health and social work	Nursing home/nursing and care institution	87 Nursing and care services in institutions
Q Health and social work	Hospital services	86.1 Hospital services
F Construction	Construction	<ul> <li>41 Construction of buildings</li> <li>43.2 Electrical, plumbing and other installation work</li> <li>43.3 Completion of buildings</li> </ul>

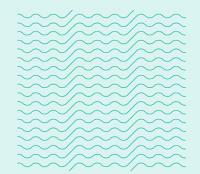
Based on hypotheses about what provides the most efficient use of resources, the following guidelines can be advantageously taken into account when choosing supervised objects and target groups within the priority groups:

- 1. **Prediction group**: Enterprises with the highest possible probability of many and/or serious violations of the working environment regulations according to the Labour Inspection Authority's prediction index are prioritised.
- 2. Business size: Businesses with five or more employees are prioritized.
- 3. *Enterprise age:* Enterprises that are three years or older are prioritised to reduce the likelihood that the Labour Inspection Authority will spend resources on inspections of enterprises that are wound up after a short period of time.
- 4. *Time since the last inspection:* Enterprises that have not supervised matters related to the user target during the past two years are prioritised to ensure that the Labour Inspection Authority reaches more enterprises in total over time.
- 5. *Inspector assessment:* Enterprises we have previously audited and inspected conditions relevant to the user objective and given an inspector assessment of "High" are prioritised.
- 6. *Tip:* Companies we have received tips regarding matters that are relevant to the user goal are prioritized.





### **Topics in inspections**





# Maintopics

- Mapping, risk assessment, action plan
- Ergonomic and organisational conditions at work that may affect the risk of workers developing musculoskeletal disorders
- Information and training related to risk factors at work
- Active and preventive use of occupational health services



Del 2 - HMS-ansvar og avvik		
i923: Har arbeidsgiver sørget for en oversikt over virksomhetens organisasjon, herunder hvordan ansvar, oppgaver og myndighet for arbeidet med arbeidsmiljøarbeidet (helse-, miljø- og sikkerhet) er fordelt? Irbeidsmiljøloven § 3-1 andre ledd bokstav b og internkontrollforskriften § 5 andre ledd nr. 5	Uavklart Brudd Ikke relevant	☐ Ja ☐ Ikke kontrollert
j860: Har arbeidsgiver iverksatt rutine for hvordan avvik (uønskede hendelser) skal meldes og følges opp? Irbeidsmiljøloven § 3-1 første ledd og andre ledd bokstav e og internkontrollforskriften § 5 andre ledd nr. 7	Uavklart Brudd Ikke relevant	☐ Ja ☐ Ikke kontrollert
Del 2 - Muskel- og skjelettplager		
2238: Har arbeidsgiver kartlagt og vurdert faktorer i arbeidet som kan gi risiko for muskel- og skjelettplager hos arbeidstakerne? Irbeidsmiljøloven §§ 3-1 første ledd og andre ledd bokstav c og 4-1 første ledd og forskrift om organisering, ledelse og medvirkning § 7-1	Uavklart Brudd Kke relevant	☐ Ja ☐ Ikke kontrollert
2239: Har arbeidsgiver iverksatt tiltak og/eller utarbeidet plan for å redusere risikofaktorer i arbeidet som kan gi muskel- og skjelettplager hos arbeidstakerne? irbeidsmiljøloven §§ 3-1 første ledd og andre ledd bokstav c og 4-1 første ledd, internkontrollforskriften § 5 første ledd og forskrift om organisering, ledelse og medvirkning § 10-2	Uavklart Brudd Kke relevant	☐ Ja ☐ Ikke kontroller
)el 2 - Opplæring		
;706: Sørger arbeidsgiver for at arbeidstakerne får den opplæring, øvelse og instruksjon som er nødvendig for å utføre arbeidet? Irbeidsmiljøloven § 3-2 første ledd bokstav a og forskrift om organisering, ledelse og medvirkning § 8-1	Uavklart	🗌 Ja



# **Findings and reactions**





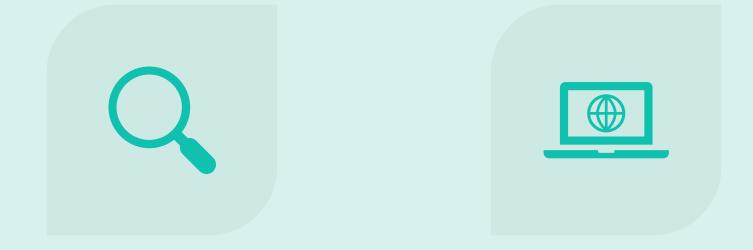
### Number of inspections from 1.1.2023-

Period	1.1.2023 -	
Supervision packages	Number of registered inspections	Reaction percentage (one ore more reactions)
20002002 Musculoskeletal disorders - on-site inspection	954	85 %
20002011 Musculoskeletal disorders - document inspection	66	88 %
Total	1 020	85 %

### «Top 5» checkpoint with reaction

Checkpoint	Number of reactions
Has the employer mapped and assessed factors in the work that may give rise to a risk of musculoskeletal disorders in the employees?	450
Has the employer implemented measures and/or prepared a plan to reduce risk factors at work that can cause musculoskeletal disorders in the employees?	431
Does the enterprise have the competence to implement the orders without assistance from the occupational health service?	405
Does the employer ensure that employees who perform ergonomically strenuous work such as heavy or monotonous work receive the necessary information and training?	259
Does the employer ensure that a plan has been prepared for the occupational health service's assistance in the enterprise?	240

# Ergonomic work environment



## INSPECTIONS GUIDANCE



# The process to prioritize enterprises for inspections



#### Example: Construction:

- > Betzy: priority industry codes and geographic areas
- ➢ RAS-reports
- Unannounced inspections
- > -> notified inspections





# How are inspections conducted?

Construction:

### Notified inspections

- Establishing contact
- Information
  - Occupational health service
- Written notification
- Documentation





# Check list

1. Has the employer mapped and assessed factors in the work that may cause a risk of musculoskeletal disorders in the employees?

2. Has the employer implemented measures/ or prepared a plan to reduce risk factors that can cause musculoskeletal disorders in the employees?

3.Does the employer ensure that employees who perform ergonomically strenuous work such as heavy or monotonous work receive the necessary information and training?

4.Does the company have the expertise to carry out the orders without the assistance from the occupational health service?



Has the employer mapped and assessed factors in the work that may cause a risk of musculoskeletal disorders in the employees?





Has the employer implemented measures/ or prepared a plan to reduce risk factors that can cause musculoskeletal disorders in the employees?



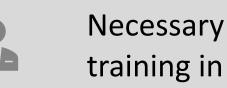
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Does the employer ensure that employees who perform ergonomically strenuous work such as heavy or monotonous work receive the necessary information and training?



# Information about risk factors





the organisation of work, working techniques, equipment and aids etc.

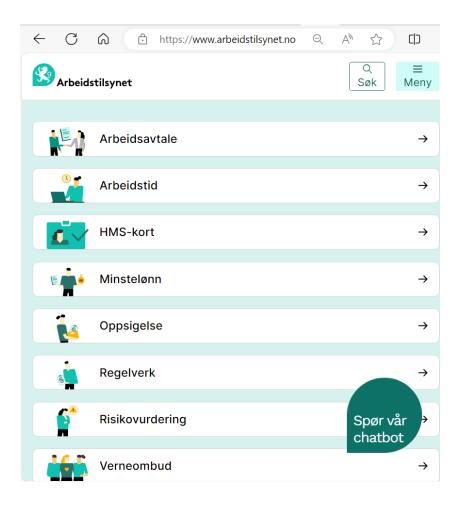
Does the company have the expertise to carry out the orders without the assistance from the occupational health service?

#### The occupational health service:

- mapping, risk assessment
- preventive or risk reduction measures
- information/training on relevant HSE risks and measures.

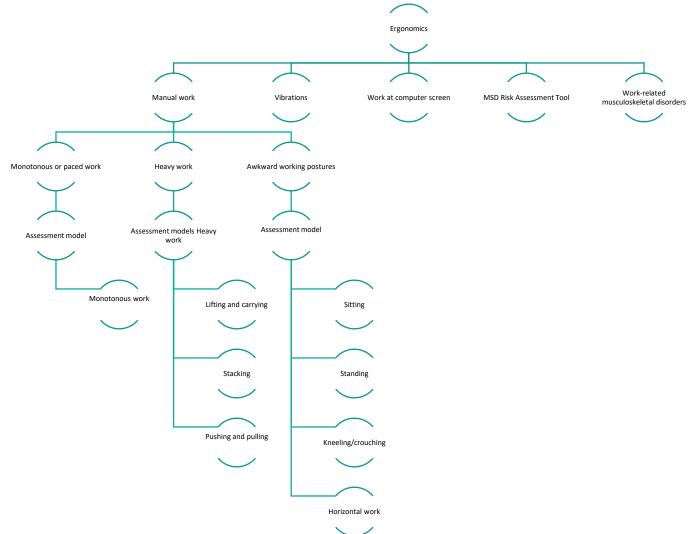
# How are guidance conducted?







# Ergonomics theme pages <u>www.arbeidstilsynet.no</u>

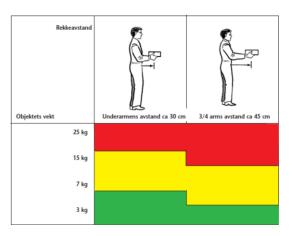




#### How are guidance conducted? <u>www.arbeidstilsynet.no</u>

#### Assessment Models









#### Arbeidsmiljømodellen

#### Norwegian Labour Inspection Authority - Work Environment Model

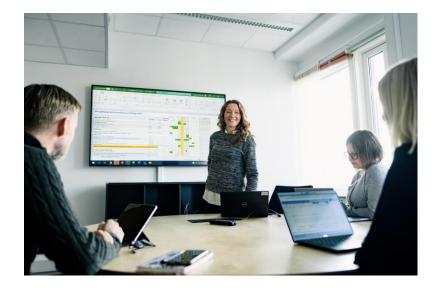
	The Work Environment in the Organization				
External factors	The Working Environment Act mandates acceptable working conditions in the following areas		Systematic Work Environment requirements	Other components	
Societal influences and changes in these • Legal/regulatory framework • Working Life • Labour Market	Physical Work       Organizational Work         Environment       Organizational Work         • Building and equipment       Environment         • Building and equipment       • Work organization         • Indoor climate       • Work organization         • Lighting conditions       • Facilitation and         • Noise       • Technology         • Machinery and other work       • Control measures         • Organizational Work       • Station         • Control measures       • Work organization	<ul> <li>Facilitation for handling chemicals or biological materials</li> <li>Substitution of chemicals/biological materials or processes, if possible, when health hazards exist</li> <li>Procedures and equipment to prevent/counteract health damage</li> <li>Safety Data Sheet register</li> </ul>	<ul> <li>Organization of work</li> <li>The employer has the responsibility</li> <li>Employees and their representatives shall participate</li> <li>Working Environment Committee for businesses with over 30 employees</li> <li>Occupational Health Service for selected industries</li> </ul>	Employees' and employers' descriptions, assessments, and experiences of the working conditions and work environment efforts	
Human psychological and physical capabilities and limitations	<ul> <li>Accommodation</li> <li>Ergonomic Work</li> <li>Environment</li> <li>Design and layout of the workplace</li> <li>Arrangement of necessary</li> <li>Organizational change</li> <li>Employee involvemen</li> <li>Information</li> <li>Training</li> <li>Work affiliation</li> <li>Employment contracts</li> <li>Working time arrange</li> <li>Pay systems</li> </ul>	t Psychosocial Work	<ul> <li>Occupational Health and Safety Training</li> <li>For managers, middle managers, safety representatives, and members of the working environment committee</li> </ul>	Information from health and welfare registrations	
	<ul> <li>aids/tools</li> <li>Facilitation of work variation</li> <li>Arrangements to avoid heavy lifting and repetitive monotonous work</li> <li>Not being exposed to adverse strains from vibration and awkward working postures</li> </ul>	<ul> <li>Preservation of integrity and dignity</li> <li>Opportunity for contact and communication</li> <li>Protection from harassment or improper conduct</li> <li>Protection against violence, threats, and adverse stress resulting from contact with others</li> </ul>	<ul> <li>Implementation</li> <li>The employer shall, in collaboration with the employees</li> <li>identify the hazards and problems of the workplace</li> <li>Assess risks</li> <li>and implement measures to reduce the risk</li> </ul>	Characteristics of the workforce composition	
Arbeidst					

# Internal challenges

Guidance material



Internal training





# External challenges

Technology

workers and the workplace





Task specialization



increase effectiveness





# To summarize

The Norwegian Labour Inspection Authority

- prioritises:
  - activities, such as inspections and guidance
  - target groups and enterprises for inspection
- conducts:
  - inspections on site
  - guidance on site
  - and guidance on our websites at www.arbeidstilsynet.no

