

NOVO Symposium 2025

University of Iceland, Reykjavík
8.5 – 9.5.2025

Thursday, 8.5.2025

8.00 *Registration and coffee*

8.30 Opening of Symposium

8.40 **Health-promoting leadership and communication flow** Lotta Dellve,
University of
Gothenburg

9.30 **Session 1: Healthcare leadership**

- Leadership culture in healthcare administration Mira Karjalainen
- Agile Stepwise Quality Improvement – a way to support staff improvement initiatives and enhance change in volatile healthcare contexts Monica Nyström
- The importance of leadership for role clarity and accountability in healthcare Sigrún Gunnarsdóttir
- How to support first-line healthcare managers in promoting both their own and employees' recovery: A qualitative interview study Majken Epstein

10.50 *Coffee*

11.10 **Session 2: Healthcare leadership and well-being at work**

- The design and content of a group-based program supporting first-line managers' recovery and their leadership for promoting employees' recovery Anna Dahlgren
- Healthcare leaders in Iceland lived experience of leadership during a creeping crisis Aðalheiður S Helgadóttir
- How can we combat future labor shortages in the healthcare sector? – Analyses of factors related to high staff turnover and of how organizations address future skill supply Hanne Berthelsen

12.10 *Lunch*

13.00	<p>Session 3: Healthcare structure and reform</p> <ul style="list-style-type: none"> Welfare technology as resources to improve and upskill eldercare work (or not) Katrin Skagert The Danish municipal temporary stay – The <i>Swiss army knife</i> of elderly care Kasper Edwards Identifying and characterizing distinct subgroups of medically complex older patients in Danish municipal temporary stay Mahan Rajaeigolsefidi
14.00	<i>Coffee</i>
14.20	<p>Session 4: Digital healthcare</p> <ul style="list-style-type: none"> Digitalization and leadership - identifying the needs of health and social care professionals Anu Kaihlanen Associations of digital appointments with continuity and quality of care among patients with long-term illnesses Emma Kainiemi Clinical evaluations via teleconsultations: Physicians' perspectives across different work environments in Finland Lotta Virtanen
15.20	<i>Break</i>
15.40	<p>Session 5 Healthcare leadership and teams</p> <ul style="list-style-type: none"> Present leadership in human service organizations Monica Anderson Back Pitfalls of collaborative decision-making? The positions of nursing professionals in workplace decision-making practices in long-term care Vilhemiina Lehto-Niskala
16.20	<i>Closing of the day</i>
18.00	<i>Visit and dinner to the Nordic House</i>

Friday, 9.5.2025

8.00 **Opening**

8.10 **Session 6: Digital healthcare and teams**

- Technology in assisted living facilities with 24/7 service – effects on staffing levels Timo Sinervo
- Digital services in eldercare: Exploring the dualities in the domestication of welfare technologies Susanne Fennert
- Team-Birth – a multidimensional intervention aiming to improve teamwork, person-centered care and patient safety in maternity care Malin Edqvist
- Deliberately Developmental Healthcare Carl Savage

9.30 *Coffee*

9.50 **Session 7: Healthcare safety and well-being at work**

- Missed Nursing Care - a Global Concern of Every Health Care Professional Helga Bragadóttir
- The experience of foreign nurses working at Landspítali University Hospital in Iceland: Focus group interviews Wendill Viejo
- Work organization and employee well-being among Finnish home care employees Salla Ruotsalainen
- Development of interactive workshops aiming at promoting and evaluating municipal managers' capability to have a voice in their working conditions Andrea Eriksson

11.10 *Break*

11.30 **Session 8: Healthcare quality and generative AI in team context**

- Recognition of individuality in enhancing quality home care and services for older people: findings of an integrative review Jonna Puustinen
- Focused patient flows Peter Almström
- The social identity of generative AI in team context: Examining human-AI collaborative dynamics Frode Heldal

12.50 *Closing of Symposium and Lunch*