

Transformation of work in the digital era

Hanaholmen, Helsinki area, Finland

23.03.2020 – 25.03.2020

Monday, 23.03.2020

11.00–11.15	Course registration	
11.15–11.30	NIVA welcome and general information	NIVA
11.30–12.30	Introductions Scope and purpose of the course	Lecturers and participants
12.30–13.30	<i>Lunch</i>	
13.30–17.30	Module 1: Digitalization as a socio-technical transformation of work	
13.30–14.00	The concept of digitalization Lecture + discussion	Tuomo Alasoini, FIOH
14.00–14.30	Digitalization and employment: general trends Lecture + discussion	Tuomo Alasoini, FIOH
14.30–14.45	<i>Coffee break</i>	
14.45–15.30	Digitalization and the quality of work: general trends Lecture + discussion	Tuomo Alasoini, FIOH
15.30–16.15	Platform work as a new form of digitalized work Lecture + discussion	Laura Seppänen, FIOH
16.15–16.30	<i>Coffee break</i>	
16.30–17.30	Human-centred digitalization and emerging ethical issues Lecture + discussion	Eveliina Saari, FIOH
19.00 –	<i>Dinner at the hotel</i>	

Tuesday, 24.03.2020

9.00–12.00 Module 2: Digitalized work in different contexts

 9.00–9.45 Digitalization and the Nordic model
 Lecture + discussion **Johan Røed Steen,
 Fafo**

9.45–10.15 Case: Manufacturing company (Finland)

 10.15–10.45 Case: ICT company (Finland) **TBC**

 10.45–11.00 *Coffee break*

 11.00–11.30 Reflections on own cases
 Group discussions **TBC**

 11.30–12.15 Case: Platform work in Norway
 Lecture + discussion **Sigurd Oppegaard,
 Fafo**

 12.15–13.00 *Lunch*
13.00–17.00 Module 3: Cognitive ergonomics of digitized work **Virpi Kalakoski/Teppo
 Valtonen, FIOH**

13.00–13.30 The importance of cognitive ergonomics in digitized work

 13.30–14.00 Cognitive demands and cognitively demanding conditions at
 work

 14.00–14.30 Participants' examples of good/bad cognitive ergonomics in
 digitized work

 14.30–14.45 *Coffee break*

 14.45–15.15 Case studies: Improving cognitive ergonomics in health care,
 production, and office work

16.00– Social program and dinner

Wednesday, 25.03.2020

9.00–11.00	Contin. Module 3: Cognitive ergonomics of digitized work	Virpi Kalakoski/Teppo Valtonen, FIOH
9.00–10.00	Brain work Workshop Brain Work Index results (participants); small group discussions and suggestions for good practices	
10.00–10.45	Summary: cognitive ergonomics of digitized work	
10.45–11.00	<i>Coffee break</i>	
11.00–14.30	Module 4: Approaches and tools for collective analysis and development of digitized work	Eveliina Saari, Laura Seppänen and Arja Ala-Laurinaho, FIOH
11.00–12.15	Introducing methods and tools	
12.15–13.00	<i>Lunch</i>	
13.00–14.00	Facilitating and sparring groups: applications of methods and further development of own cases	
14.00–14.30	Summarizing and sharing experiences	
14.30–15.00	Concluding session and closing of the course	Tuomo Alasoini, FIOH NIVA