

Implementing and evaluating organizational interventions – Recent developments  
 Radisson BLU Saga Hotel, Reykjavik, Iceland  
 May 3<sup>rd</sup> – 5<sup>th</sup>, 2017

 Wednesday, May 3<sup>rd</sup> 2017

9.30 – 9.45	Course registration	
10.00 – 10.15	NIVA welcome and general information	Katja Pekkarinen, NIVA
10.15 – 11.00	Introduction	Karina Nielsen
11.00 – 11.15	Coffee	
11.15 – 12.30	What are organizational interventions?	Karina Nielsen
12.30 – 13.30	Lunch	
13.30 – 14.30	Developing interventions in the human service context	Andrew Noblet
14.30 – 15.00	Coffee/Tea	
15.00 – 16.00	Group work	Andrew Noblet
19.00 –	Dinner	

 Thursday, May 4<sup>th</sup> 2017

9.00 – 10.00	Presentation of Case	Henna Hasson Ulrica von Thiele Schwarz
10.00 – 11.00	Group work: Integrating organizational interventions into existing structures	Henna Hasson Ulrica von Thiele Schwarz
11.00 – 11.15	Coffee	
11.15 – 12.30	Presentation of Case: ARK	Marit Christensen
12.30 – 13.30	Lunch	
13.30 – 14.30	Groupwork on goal setting and communication	Marit Christensen
14.30 – 14.45	Coffee	
14.45 – 15.45	Practical tools to ensure action planning and implementation	Michael Munch-Hansen
15.50 – 17.30	Participant presentations	All
17.30 –	Free evening	

Friday, May 5<sup>th</sup> 2017

9.00 – 9.45	Evaluating organizational interventions	Karina Nielsen
9.45 – 10.30	Case study ARK evaluation	Marit Christensen
10.30 – 10.45	Coffee	
10.45 – 11.15	Examples of evaluation analyses: Perceptual difference Kaizen evaluation	Henna Hasson Karina Nielsen
11.15 – 12.30	Case study: Evaluation	Andrew Noblet
12.30 – 13.30	Lunch	
13.30 – 14.00	Surgery	
14.15 – 14.45	Closing of the course and evaluation	Karina Nielsen Katja Pekkarinen
14.45 – 15.00	Coffee	
15.15 -	Social program – <a href="#">Blue Lagoon</a> Dinner	